

# Sample Submission for ALLERCEPT® from Outside the USA

## Allergy Test Options and Sample Volume Requirements

- Canine/Feline ALLERCEPT (Environmental) Panel: 2.0 ml serum
- ALLERCEPT Food Panel: 1.0 ml serum
- Both Environmental & Food: 3.0 ml serum
- Equine ALLERCEPT Allergen Panel: 3.0 ml serum

## Sample Collection and Processing

**Step 1.** Collect whole blood in red top or serum separator tube.

**Step 2.** Let sample sit to allow clot formation.

**Step 3.** Centrifuge to separate serum.

**Step 4.** Transfer serum to Heska sample tube or clean red top tube. Ensure cap is tightly secured.

**Step 5.** Label tube with patient name, clinic name and date.

## Sample Packaging and Shipment

**Step 1.** Put labeled sample tube wrapped in absorbent material in a plastic bag. Ensure cap is tightly closed.

**Step 2.** Complete ALLERCEPT order form, including test requested, and insert into outer sleeve of plastic bag. Electronic order form can be found at [www.heska.com/Products/ALLERCEPT/Allercept-Testing.aspx](http://www.heska.com/Products/ALLERCEPT/Allercept-Testing.aspx) under the Resources tab.

**Step 3.** Pack sample in an appropriate shipping box; for example, a white Diagnostic Specimen box provided by Heska.

**Step 4.** Ship the sample to:

Heska Corporation  
Attn: VDL  
3760 Rocky Mountain Avenue  
Loveland CO 80538

\* There is no need to ship on ice, but transit time should be 3 days or less.

**Step 5.** Include all required documentation for shipment to the USA.

Note on shipping documents and packaging that sample is for diagnostic use only, is non-hazardous and non-infectious.



For questions or further assistance, please call  
Heska's Medical and Technical Support Services at 800.464.3752, option 5.